UC Health

March 11, 2020

Dear Valued Patient,

Thank you for entrusting your medical care to UC Health. As part of our commitment to providing you and your family with outstanding care and service, I wanted to share some information with you regarding COVID-19, also known as the novel coronavirus.

- UC Health is working with the U.S. Centers for Disease Control & Prevention (CDC), the Ohio Department of Health, the Cincinnati Health Department and other partners to closely monitor developments related to COVID-19 and will continue to do so.

- In general, COVID-19 patients demonstrate symptoms such as fever, cough and shortness of breath. In addition, patients have often experienced some exposure risk such as travel or close contact with another sick person.

- It is important to remember that the overall risk to any individual is far greater from seasonal influenza than COVID-19 at this time, and that simple hand hygiene (including thoroughly washing your hands) and respiratory etiquette (such as coughing or sneezing into your elbow) are highly effective.

- In order to prevent the spread of communicable disease, we are asking our patients to follow the following instructions:
    - **If you or a loved one believe you are experiencing symptoms related to COVID-19 or need more information, please contact your primary care physician or the Ohio Department of Health at 1-833-4-ASK-ODH (1-833-427-5634).** This line is monitored 7 days a week from 9 a.m. to 8 p.m. EST. As always, if you require a true emergency response, please call 911 or visit the nearest emergency department.

- Information on this matter is changing rapidly. For the latest information on COVID-19, please visit www.cdc.gov.

UC Health has an outstanding team of specialists and subspecialists who prepare for situations like these. As the region's academic health system, we are proud to provide this advanced level of care and preparedness to our community.

Sincerely,

Evie Alessandrini, MD
SVP & Chief Medical Officer
UC Health