

## **Terms and Conditions**

UC Health, LLC, by and for itself and on behalf of its affiliates (“UC Health”), offers access to information via recurring SMS (Short Message Service) text alerts to “opted-in” subscribers. As an “opted-in” subscriber, are signing up to receive text messages related to your relationship with UC Health including, but not limited to, updates related to your visits, MyChart account, one-time passcode, billing notifications, prescription reminders, and care management, and may contain your protected health information.

## **Message Frequency**

Following opting in to receive notifications, the frequency of text messages you receive will vary based on the text messages services, number of text message services in which you enrolled, and frequency of services received from UC Health.

## **User Opt-Out**

To opt out of future messages at any time, reply STOP to any message received or log in to MyChart and manage your communication preferences. Text HELP for assistance or call 513-585-5353 for support.

## **Privacy Policy**

<https://www.uchealth.com/patients-visitors/patients-rightsprivacy/>

## **Disclosure**

Message and Data rates may apply. Content may not be available via all carriers. Participating carriers include: AT&T, Sprint, Boost, Verizon Wireless, U.S. Cellular, Cellular One, T-Mobile, and Metro PCS.

## **No Warranties**

Delivery of information and content to your mobile device may fail due to a variety of circumstances and conditions. Delivery of text messages is subject to effective transmission from your wireless service provider which is beyond the control of UC Health. Accordingly, UC Health nor the carriers are liable for any delays or failures in the receipt of any text messages.

## **General**

By opting in to receive messages, you agree that the laws of the state of Ohio, without regard to principles of conflict of laws, will govern these Terms and Conditions and any dispute that might arise between you and UC Health, LLC and/or its officers, directors, doctors, nurses, staff, employees or affiliates. You expressly agree that the exclusive jurisdiction for any dispute with UC Health, LLC and/or its officers, directors, doctors, nurses, staff, employees or affiliates will be in the courts of Hamilton County, Ohio and you further agree and expressly consent to the exercise of personal jurisdiction in the courts of Hamilton County, Ohio in connection with any claim involving UC Health and/or its officers, directors, doctors, nurses, staff, employees or affiliates.

UC Health may modify these Terms and Conditions at any time.