



uchealth.com/myuchealth



Technical questions: 513-585-5353

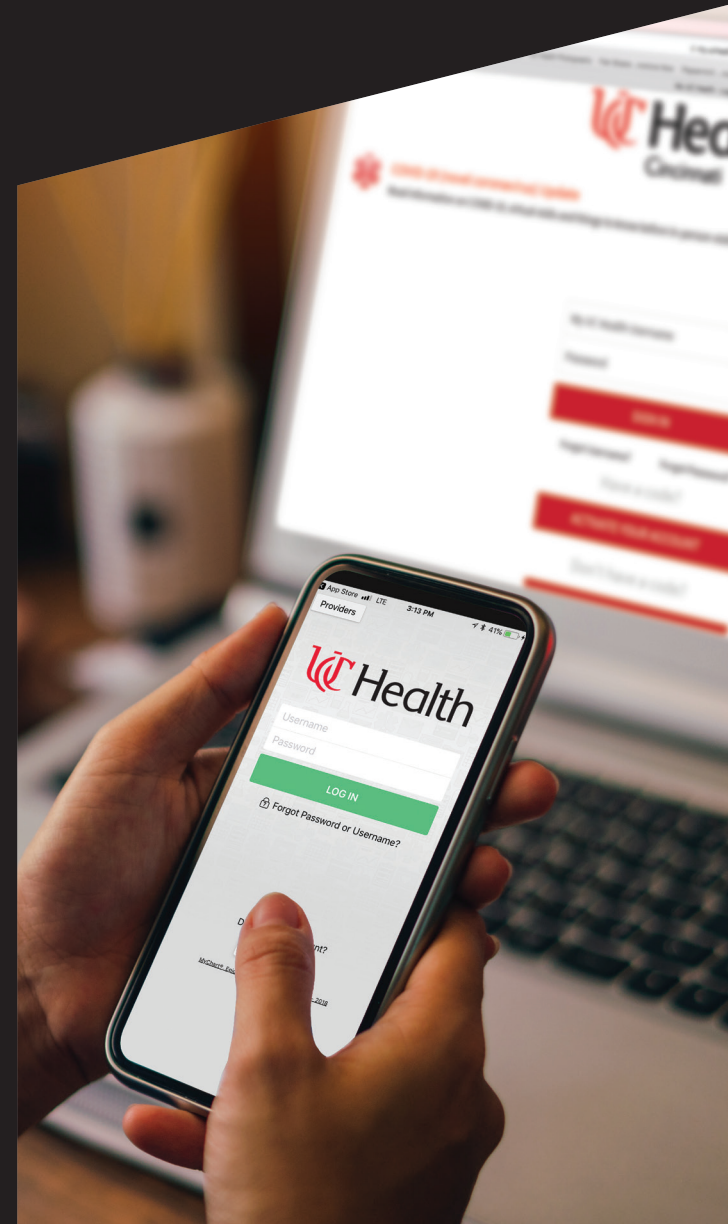
Other questions: 513-475-8000

My UC Health features may vary depending on specialty, provider or care type.

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MY UC HEALTH



What is My UC Health?

My UC Health is a free, safe and secure online application that allows you and any other UC Health patient* to access, manage and receive your personal health information from a mobile device, tablet and computer any time.

*Available for UC Health patients ages 13+.

WITH MY UC HEALTH, YOU CAN:

Connect with your healthcare providers online

- Send secure messages to your UC Health doctor's office.
- Request prescription renewals.

Access your medical information online

- Receive test results.
- Review your medications, immunizations and allergies.
- Receive preventative care reminders, health education information and discharge instructions.
- Review information about your hospital stay.

Manage your appointments

- Schedule, request or cancel appointments.
- View details of your past and upcoming appointments.
- Update your information prior to appointments.
- Access My UC Health's Fast Pass, a wait list function that notifies you if an earlier appointment becomes available.
- Receive a diagnosis and treatment plan from your primary care provider by submitting an e-visit health questionnaire for non-urgent care.

Access your family's medical information

- Parents or legal guardians of children and dependent adults may request proxy access to view portions of their loved one's medical records.

Pay a bill

- Pay any UC Health hospital or UC Health office bill.

REGISTER FOR MY UC HEALTH:

Register online

- Visit uchealth.com/myuchealth to sign up.
- Option 1: If you have a 10-digit activation code, click the "activate your account" button and enter your personal information as prompted.
- Option 2: No activation code? No problem. As long as you've received care at a UC Health facility, you can simply click the "sign up now" button and enter your personal information as prompted.
- Set up a personal username and password.

Register at your provider's office

- At your next doctor's office appointment, simply ask your doctor or a member of the care team to sign you up for My UC Health.

LOG INTO MY UC HEALTH:

Computer

- Visit uchealth.com/myuchealth and enter your My UC Health username and password.

Smart phone or tablet

- Access My UC Health through your Apple® or Android™ device by downloading the MyChart app. The app is free.
- Once you've downloaded the MyChart app, select the "UC Health" icon and enter your My UC Health username and password.

DOWNLOAD THE MYCHART APP



Once you've registered for My UC Health, keep your log in information in a safe place.

Username _____

Password _____

Tip: To access My UC Health on a wireless device at a UC Health facility, you may have a faster connection if you connect to the UC Health Guest Wi-Fi and accept the terms on your web browser.